**WARRANTY INFORMATION**
**(866) 456-3909**
**katomtechservice@asburyworldwide.com**

# MOTAK™ REFRIGERATION EQUIPMENT

**LIMITED WARRANTY STATEMENT**

**Effective Date: June 1, 2026**

**Applies To:** All Motak™ Commercial Refrigeration Equipment

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## 1. WARRANTY COVERAGE

Motak™ warrants to the **original purchaser** that all new commercial refrigeration equipment shall be free from defects in **materials and workmanship** under normal use and service for a period of:

- **Two (2) Years – Parts and Labor**
- **Five (5) Years – Compressor (Parts Only)**

(Includes an additional three (3) years compressor coverage beyond the initial two-year period)

This warranty begins on the **date of original installation** or **three (3) months from shipment**, whichever occurs first.

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## 2. WHAT IS COVERED

During the applicable warranty period, Motak™ will, at its sole discretion:

- Repair or replace defective components
- Provide replacement parts
- Cover standard labor costs for authorized service repairs (within the first two years only)

All warranty service must be performed by a **Motak™ authorized service provider.**

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## 3. WHAT IS NOT COVERED (LIMITED WARRANTY EXCLUSIONS)

This is a **LIMITED WARRANTY** and does **not cover** the following:

**Consumable and Wear Items**

Including but not limited to:

- Light bulbs
- Gaskets
- Fuses
- Filters
- Door handles
- Shelving clips
- Casters
- Batteries

**Improper Use or Installation**

- Equipment not installed in accordance with manufacturer specifications
- Improper voltage, electrical supply, or plumbing connections
- Lack of required ventilation or clearance
- Use in non-commercial or residential applications

**Maintenance-Related Issues**

- Failure to properly clean condenser coils
- Failure to perform routine maintenance
- Damage caused by grease buildup, corrosion, or neglect

**External and Environmental Damage**

- Damage during shipping (must be reported at time of delivery)
- Acts of God (fire, flood, hurricane, etc.)
- Power surges or electrical anomalies
- Water damage or improper drainage

**Unauthorized Modifications or Repairs**

- Service performed by non-authorized technicians
- Alteration or removal of serial number
- Use of non-OEM parts

**Operational Losses**

- Loss of product, food, or revenue
- Downtime or business interruption

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## 4. COMPRESSOR WARRANTY (YEARS 3–5)

- Covers **compressor replacement parts only**
- **Labor, refrigerant, and service costs are not included** beyond year two
- Compressor must be determined defective by authorized service provider

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## 5. SERVICE REQUIREMENTS

To obtain warranty service, the following must be provided:

- Model and serial number
- Proof of purchase
- Installation date
- Description of issue

All claims must be reported to:

**Motak Technical Service**

(866) 456-3909

Failure to contact Motak Technical Service prior to repair may result in denial of warranty claim.

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### 6. LIMITATION OF LIABILITY

Motak™'s liability under this warranty is limited solely to the **repair or replacement of defective equipment or parts**.

Under no circumstances shall Motak™ be liable for:

- Incidental or consequential damages
- Loss of product or inventory
- Loss of profits or business interruption

Maximum liability shall not exceed the **original purchase price of the equipment**.

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### 7. WARRANTY TRANSFERABILITY

This warranty is **non-transferable** and applies only to the **original purchaser** at the original installation location.

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### 8. CONDITIONS VOIDING WARRANTY

This warranty shall be void if:

- Equipment is misused, abused, or neglected
- Required maintenance is not performed
- Equipment is relocated without authorization
- Serial plate is altered or removed

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### 9. GOVERNING TERMS

This limited warranty constitutes the **entire warranty agreement** between Motak™ and the purchaser and supersedes all prior representations.

No employee, distributor, or agent is authorized to modify this warranty.