CHURCHILL







# 5 Year Edge Chip Warranty and Registration Form

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The Churchill 5 year edge chip warranty demonstrates our commitment to the durability of our product in a busy back of house environment. The warranty offers reassurance to you our customer.

A worldwide warranty available on selected UK manufactured Alchemy and Churchill Super Vitrified round, oval plates and bowls, round cups and saucers.*

The edge warranty is valid for a period of 5 years from the date of the original invoiced order. All items covered by the edge chip are detailed within the Churchill brochure or online at www.churchill1795.com.

To be eligible for the Churchill 5 year Edge Chip Policy the attached registration document must be returned within 60 days from the date of the original invoiced order. Terms and Conditions apply.

The Churchill 5 Year Edge Chip Policy is one part of the exceptional service you would expect from a leading brand.


ALWAYS AVAILABLE


GREAT PRESENTATION THAT LASTS - PROVEN


SUPERIOR GLAZE FINISH


100% QUALITY ASSURED


STORAGE EFFICIENT


STRONG BUT STREAMLINED


LONG LASTING DISHWASHER PERFORMANCE


MICROWAVE AND FREEZER SAFE

*Refer to the main brochure for all items included within Alchemy & Churchill Super Vitrified, idenfitied with the ✪ symbol

**www.churchill1795.com**

# 5 Year Edge Chip Warranty
# General Terms and Conditions

## 1. Edge Chip Warranty Period of Cover:

This edge chip warranty applies for 5 years from the date of the original invoiced order. The warranty is available to the original customer at the location specified on the warranty registration form and will cover the range(s) and item(s) supplied as part of the original order and subsequent replenishment orders as recognised under the terms of this warranty.

## 2. Warranty Applications:

**A.** This warranty covers edge chipping only (not breakages) on Alchemy and Churchill Super Vitrified round and oval plates and bowls, round cups and saucers (excluding all Alchemy Ambience and additional items which can be specified upon request). A list of all products currently covered by this warranty is available upon request. Churchill will replace any round and oval plates and bowls, round cups and saucers that edge chips during the first five years from the date of the original invoiced order "in normal food service use," which includes refrigeration, serving, washing and storage. The warranty does not extend to other types of breakage and the validity of the warranty claim is at the sole discretion of Churchill.

**B.** This warranty applies to relevant products purchased and identified as part of the original invoiced order and subsequent replenishment orders recognised under the terms of the warranty and issued during the warranty period. Replenishment orders will be subject to the terms of the original agreement only warranted for the period of cover remaining.

## 3. Registration:

This warranty is only applicable if the customer completes the warranty registration form within 60 days from the date of the original invoiced order. If this registration is not completed, any claims under this warranty will be considered invalid. Once a warranty is registers a unique numbered copy of the warranty registration document will then be returned to the customer to keep on file.

## 4. How to make a claim:

Any claim pieces must be retained by the customer and returned to Churchill for inspection. Information about the claim must be supplied and the venue where the damage occurred should be made available for inspection by Churchill or its representative. Claims are only valid when made by the original customer at the location stated in the original registration. Contact Churchill customer services on +44 (0)1782 577566 or your local Churchill sales manager to make a claim under this warranty. The unique registration document number must be quoted for the warranty to apply. If in the opinion of Churchill this claim is valid, Churchill will forward a replacement within 4-6 weeks. Churchill will pay the associated carriage/shipping charges.

# 5 Year Edge Chip Warranty Registration Request Form

Please fully complete this warranty registration request form and return it to Churchill within 60 days from the date of the original invoiced order. International customers please fax or email the completed form to Churchill **(Fax: +44 (0)1782 524355, Email: edgechip@churchill1795.com)**

Upon receipt your unique numbered warranty registration document will be sent to you confirming your warranty cover.

Please contact Churchill on (+44 (0)1782 577566) or speak to your local Churchill sales contact if you have any questions or need further information.

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| **Customer Name:** | **Distributor Name:** |
| **Contact:** | **Contact:** |
| **Business Registration Number VAT:** | **Address:** |
| **Business Sector:** | **Postcode:** |
| **Address:** | **Telephone No:** |
| **Postcode:** | **Fax No:** |
| **Telephone No:** | **Email Address:** |
| **Fax No:** | **Value of Invoice:** |
| **Email Address:** | **Distributor Invoice No:** |
| **Date of Purchase:** | **Invoice Date:** |
| **Products Purchased:** | |

*Edge Chip Warranty only applies to businesses working in hospitality & food service sector - Edge chip warranty does not extend to domestic use or products sold in retail sector