

FOODSERVICE WARRANTY STATEMENTS



THREE-YEAR PARTS & LABOR WARRANTY

Imbera warrants to the original purchaser of every new Imbera refrigerated unit, the cabinet and all parts thereof, to be free of defects in material or workmanship, under normal, proper use and maintenance service as specified by Imbera and upon proper installation and start-up in accordance with the instruction packet supplied with each Imbera unit. Imbera's obligation under this warranty is limited to a period of three (3) years from the original installation or 39 months after shipment date from Imbera, whichever occurs first. The parts covered under this warranty that are determined by Imbera to have been defective within three (3) years from original installation date are limited to repair or replacement, including labor charges, of defective parts or assemblies. The labor warranty shall include standard straight time labor charges only and reasonable travel time, as determined by Imbera. This warranty does not cover standard wear and tear on parts nor issues caused by improper installation or lack of basic preventative maintenance. Furthermore, Imbera is not responsible for any cost associated with the relocation of the cabinet for repairs.

ADDITIONAL TWO-YEAR COMPRESSOR WARRANTY

In addition to the three (3) year warranty stated above, Imbera warrants its compressors, including R134a, R600, and R290 compressors, with a two (2) year added coverage on parts (not labor) for a total of five (5) year coverage from the original purchase date. Compressor warranty will be voided if careful handling procedures have not been followed; for technical questions call Imbera technical service department at 1 866 548 5770. Compressors determined by Imbera to have been defective within this warranty period will, at Imbera's discretion, be either repaired or replaced with a compressor or compressor parts of similar design and capacity. Imbera assumes no liability for misuse or inadequate maintenance of the unit.

OTHER LIMITED LIABILITY WARRANTIES

For misaligned and/or fallen doors, warranty coverage is for up to 12 months. Warranty against rust is also 12 months, to be awarded only if unit performance is affected. Broken glass, front/back grills, and power cords are not covered by this warranty, unless DOA (dead on arrival). Additional limited warranties are awarded to: gas leaks and refrigerant (6 months), clogged system (6 months), mechanical and electrical false contacts (6 months), relays and capacitors for compressor (6 months), magnetic gasket (2 years).

WARRANTY CLAIMS

Claims for labor or parts must be made directly through Imbera. All claims should include: unit model number, cabinet serial number, proof of purchase, date of installation, and all pertinent information supporting the existence of the alleged defect. In case of compressor warranty, the compressor model tag must be returned to Imbera along with above listed information. LED driver or fan motor warranty replacements must be supported by manufacturer's tag or equivalent information. Any claim against these warranty provisions must be commenced within 90 days after the cause of action has occurred. All replaced, faulty, damaged parts must be returned for inspection and warranty validation either through an Imbera service agent, or directly if customer is authorized for Imbera repair.

SHIPPING WARRANTY

Imbera warrants to the original owner of any Imbera unit that every unit shall arrive in good condition. Any damage should be noted and reported within seven (7) days of delivery. Such damage may include: dented and/or scratched cabinet, broken glass doors, stickers torn or scratched, refrigerator is not cooling effectively. Damages caused by customer, due to improper handling and installation, are excluded from this shipping warranty.

WHAT IS NOT COVERED BY THIS WARRANTY

Imbera's obligation under this warranty is limited to either repair or replacement of parts, subject to the additional limitations below. This warranty neither assumes nor authorizes any person to assume obligations other than those expressly covered by this warranty. NO CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSSES OR DAMAGES ARISING FROM PRODUCT SPOILAGE CLAIMS WHETHER OR NOT ON ACCOUNT OF REFRIGERATION FAILURE. IMBERA ASSUMES NO LIABILITY FOR PARTS OR LABOR COVERAGE FOR COMPONENT FAILURE OR OTHER DAMAGES RESULTING FROM IMPROPER USAGE OR INSTALLATION OR FAILURE TO CLEAN AND/OR MAINTAIN PRODUCT AS SET FORTH IN THE WARRANTY PACKET PROVIDED WITH THE UNIT. WARRANTY IS NOT TRANSFERABLE. IMBERA IS NOT RESPONSIBLE FOR ANY COST ASSOCIATED WITH THE RELOCATION OF CABINET FOR REPAIRS. ALTERATION, NEGLIGENCE, ABUSE, MISUSE, ACCIDENT, DAMAGE DURING TRANSIT OR INSTALLATION, FIRE, FLOOD, ACTS OF GOD ARE NOT COVERED BY THIS WARRANTY. IMPROPER ELECTRICAL CONNECTIONS, FAILED OR DAMAGED COMPONENTS ARE NOT COVERED BY THIS WARRANTY.

Additional items that will render this warranty void: equipment not used according to the specifications described in the operational manual or used in environments exceeding manufacturer performance and design specifications, equipment exposed to direct sunlight or heat sources or weather conditions that cause failures, oxidation that is caused by a hit, grooves, friction with metal parts exposed to the rain or wind, corrosive elements out of normal use, including lack of frequent cleaning; fan blades that are damaged, unbalanced or broken by external objects, rodents, garbage, etc. Using sharp objects, solvents, detergents, abrasive cleaners or steel wool for defrosting purposes that can damage equipment; allowing the electrical input voltage to be higher or lower than normal conditions and variants; equipment altered or repaired by a third party other than Imbera's service agents or without Imbera's authorization.

Imbera USA 1925 Shiloh Road, Kennesaw, Georgia 30144

All products manufactured by IMBERA S.A. DE C.V.

This warranty does not apply to, and Imbera USA is not responsible for, any warranty claim made on products outside the United States and Canada.

Cooling
for you!

