

LIMITED EQUIPMENT WARRANTY

Evo America, LLC. warrants to the original commercial foodservice purchaser that the EVent® - Open Canopy Hood™ system will be free from defects in material and workmanship for a period of one (1) year from the original installation date, or 90 days after shipment, whichever is earlier. Evo’s obligation under this warranty shall be limited to replacing or repairing, at its option, any part found to be defective within the specified warranty period. Any labor expense or part failure incurred after the warranty period will be the responsibility of the end user. This warranty is non-transferable and applies only to the original purchaser/owner to whom the EVent® - Open Canopy Hood system was delivered. Any such transfer shall void the warranty.

The end-user purchasing an Evo product to which this warranty applies is urged to register their product online at https://www.evoamerica.com/EVent_open_canopy_hood_care/.

Upon registration, the warranty period will commence as provided above.

This ventilation system includes (13) thirteen filters that must be monitored and cleaned regularly to prevent grease infiltration that will impede the efficient operation of the unit and may cause damage to components. Cleaning and maintenance instructions are included in the Operators Manual. Service calls and/or part replacement resulting from lack of maintenance will not be covered under this warranty.

CONTACT:

If you need any help with operating or maintaining your Evo equipment, please feel free to reach out to our service department through writing, calling, faxing, or emailing. When contacting us, remember to include the model and serial number of your unit, as well as the electrical specifications to which you have connected the equipment.

Business hours are 8:00 a.m. to 5:00 p.m. Pacific Standard Time (PST)

Telephone: (503) 626-1802

Toll-Free (866) 626-1802

Fax: (503)-213-5869

Email: Support@evoamerica.com

www.evoamerica.com

WARRANTY EXCLUSIONS

- Any product which has not been used, cleaned, maintained, or installed in accordance with the directions published in the appropriate installation sheet and/or owner’s manual as well as national and local codes, including incorrect electrical, or water connection. Evo is not liable for any unit which has been mishandled, abused, misapplied, subjected to high-pressure water spray, harsh chemicals, or caustic cleaners, damaged from exposure to hard water, modified by unauthorized personnel, damaged by flood, fire, or other acts of nature [or God], or which have an altered or missing serial number.
- Installation, labor, and job checkouts, calibration of fan and airflow controls, or electrical system checks, voltage and phase conversions, cleaning of equipment, or any maintenance associated with fire suppression equipment.
- Replacement of fuses or resetting of circuit breakers, safety controls, or reset buttons.
- Replacement of broken or damaged display components, ionizer wires, and LED light elements.
- Labor charges for all equipment setup, disassembly, positioning or repositioning.
- Any labor or material charges incurred for building premise HVAC system.
- Any labor charges incurred by delays, waiting time, or operating restrictions that hinder a service technician’s ability to perform service.
- Replacement of items subject to normal wear or items that can easily be replaced during a daily cleaning routine, such as but not limited to filters and water sump detergent.
- Components that should be replaced when damaged or worn, but have been field-repaired instead [eg. a repaired filter].
- Any loss of business or profits.
- Ansul fire suppression deployments are not covered under warranty.

ADDITIONAL WARRANTIES

- Specific versions may also have additional and/or extended warranties.

PRODUCTS	PARTS	LABOR
EVent® - Open Canopy Hood™	1 Year	1 Year
Evo parts sold to repair equipment	90 Days	