

## WATER FILTRATION SYSTEM WAIVER FORM

**Customer Name:** \_\_\_\_\_

**Order Number:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_

**Email Address:** \_\_\_\_\_

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### PURPOSE OF THIS FORM

This waiver serves as confirmation that the Customer has chosen to purchase espresso equipment without an accompanying water filtration system provided by Simonelli Group.

By signing this waiver, the Customer acknowledges and accepts responsibility for the water quality used with their equipment and understands the associated risks of proceeding without our recommended water filtration solution.

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### WATER QUALITY & WARRANTY CONDITIONS

**1. Responsibility for Water Testing:**

The Customer agrees to independently test their local water quality, specifically for hardness, alkalinity, chlorine, and total dissolved solids (TDS), and to assess compatibility with espresso equipment requirements.

**2. Independent Filtration System Installation:**

If the Customer chooses to install their own water filtration system, they are solely responsible for selecting, installing, and maintaining that system according to manufacturer recommendations and the needs of the espresso equipment.

**3. Warranty Risk Due to Water Hardness:**

The Customer understands that failure to install an adequate water filtration system may void all or part of the equipment's warranty, especially in cases where damage is determined to be caused by poor water quality.

**4. Technical Issues Not Covered:**

Any issues that arise from inadequate water treatment will not be covered under warranty.

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### RECOMMENDATION

It is strongly recommended that you use one of our tested and approved water filtration systems to ensure optimal equipment performance and to preserve the validity of your warranty. Improper water quality is a leading cause of espresso equipment failure.

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### ACKNOWLEDGEMENT & SIGNATURE

By signing below, the Customer confirms they have read, understood, and agree to the terms outlined in this waiver.

**Customer Signature:** \_\_\_\_\_