Let Us Support Your Culinary Vision

For your future tableware needs, contact your Libbey® sales representative or visit foodservice.libbey.com

Explore our full spectrum of products, which can serve endless options for your culinary and beverage presentations.

Warranty Information

Master's Reserve

HD2 Rim and Foot Lifetime Guarantee
If the rim or foot of any stemware item chips, or the rim of any tumbler item, Libbey guarantees to replace or refund the price of the glass when it is returned to the dealer/distributor from whom it was originally purchased. To learn more, visit foodservice.libbey.com

Syracuse China

Lifetime No-Chip Warranty
We warrant Syracuse China products against edge chipping and will replace or provide equivalent substitutes one-for-one at no charge for any piece found to be defective. This limited warranty is good only if the items have chipped under normal usage. Syracuse China reserves the right to determine normal usage. The warranty does not cover breakage.

World Tableware

5-Year No-Chip Guarantee
We warrant World Tableware dinnerware against edge chipping for five years from the date of purchase and will replace or provide equivalent substitutes one-for-one at no charge for any piece found to be defective. This limited warranty is good only for items that have chipped under normal usage. World Tableware reserves the right to determine normal usage. The warranty does not cover breakage. Melamine products are excluded from 5-year warranty.

Brandware

1-Year No-Chip Warranty
We warrant World Tableware Brandware dinnerware against edge chipping for one year from the date of purchase, and will replace or provide equivalent substitutes one-for-one at no charge for any piece found to be defective. This limited warranty is good only for items that have chipped under normal usage. Libbey reserves the right to determine normal usage. The warranty does not cover breakage.

SCHÖNWALD

Lifetime No-Chip Warranty
We warrant SCHÖNWALD products against edge chipping and will replace or provide equivalent substitutes one-for-one at no charge for any piece found to be defective. This limited warranty is good only if the items have chipped under normal usage. Libbey reserves the right to determine normal usage. The warranty does not cover breakage.

Playground products are not covered by warranty

Contact your Libbey® sales representative, or call customer service at 419 325-2100, to receive support with your warranty and to make a claim.

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Inspiring Brands

GLASSWARE

Setting the standard in glass tableware expertise and innovation since 1818, including its newest premium collection, Master's Reserve®.

Syracuse® CHINA

Classic dinnerware and serveware blending distinctive style with proven performance.

WORLD® TABLEWARE

Diverse collections of attractive dinnerware, flatware and holloware for casual environments, including value-driven Brandware™ and Libbey's finest flatware, Master's Gauge™.

SCHÖNWALD Germany

Award-winning dinnerware featuring exceptional creativity and durability.[1]

PLAYGROUND

Playful, inspiring dinnerware and accessories in unique materials of wood, slate and marble.[2]

APS® GERMANY SINCE 1933

Innovative, beautiful buffet and serveware selection,brilliantly designed around the way you work.[1]

SPIEGELAU THE CLASS OF GLASS

Premium glassware featuring unparalleled clarity and sparkle.[3]

Nachtmann FINE BAVARIAN CRYSTAL

Fine Bavarian glassware brings luxury and brilliance to modern-day life.[3]

[1] Libbey® Foodservice is the exclusive distributor of SCHÖNWALD dinnerware and APS® Germany buffet and serveware to the foodservice industry in the United States, Canada and their territories.

[2] Libbey® Foodservice is a licensed distributor of Playground dinnerware and accessories to the foodservice industry in the United States, Canada and their territories.

[3] Libbey® Foodservice is the exclusive distributor of Spiegelau and Nachtmann to the foodservice industry in the United States and its territories.