



## GLOBE LIMITED WARRANTY OVERVIEW

Globe Food Equipment Company (GFE) warrants to the original purchaser that Globe and Chefmate branded products are free from defects in material and workmanship. Warranty begins either on the date of purchase by the end user or up to 6 months after the date GFE ships the product to a dealer for their stock, whichever comes first. Proof of purchase is required to extend warranty beyond 2 years after the date of shipment from the factory. The duration of warranty is specific to each product.

When a defect in material or workmanship is discovered in a Globe product, GFE will replace or repair that product. GFE determines replacement or repair of the product.

If GFE elects to repair the product, the repair will be at the owner's place of business, on Mondays through Fridays, between 7AM and 5PM, except on holidays. GFE may provide parts for customers to install, or have a local service provider do the repairs. When a local service provider does the repairs, GFE pays for labor and travel up to 60 miles from the service provider's place of business. Travel in excess of 60 miles will be charged to the customer. All warranty repairs must be authorized in advance by calling Globe Technical Support at 1-866-260-0522. GFE support staff is available to answer warranty questions between 8AM ET and 8PM ET daily, except holidays and associated weekends. GFE will not pay for unauthorized repairs.

If GFE elects to replace the product, GFE will ship the replacement product and provide for return of the original product. The customer is responsible for any installation or de-installation expense. GFE does not cover incidental or consequential damages, such as loss of use, spoilage of product, or damage to other equipment.

### Exclusions

Examples of items not covered under warranty, but not limited to only these items:

1. Acts of God, fire, water damage, burglary, accident, theft
2. Freight damage
3. Improper installation or alteration of equipment
4. Use of generic or after-market parts
5. Repairs made by anyone other than a GFE designated servicer
6. Expendable wear parts, i.e. belts, knives
7. Cleaning and/or lubrication of equipment
8. Misuse or abuse
9. Improper or unstable electrical or gas supply

### Warranty Duration

Slicer models: **S13, S13A, SG13, SG13A, S13-05, SG13-05, S13-07, SG13-07, FS12, FS14, G10, G12, G12A, G14** – Two-year parts and labor warranty; excludes wear items such as belts and knife

Slicer models: **C9, C10, C12, GC512** – One-year parts and labor warranty; excludes wear items such as belt and knife

Scale models: **GPS5, GPS10, GPS10-S** – One-year replacement warranty

Scale models: **GLS30, GSP30B** – One-year parts and labor warranty; excludes wear items



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Planetary Mixer models: **SP5, SP8, SP10, SP20, SP25, SP30, SP30P, SP40, SP60, SP62P, SP62P-4, SP80PL** – Two-year parts and labor warranty EXCEPT mixer agitators and hub accessories which have a one-year parts-only warranty, no labor warranty is provided; excludes wear items

Spiral Mixers: **GSM130, GSM175** – Two-year parts and labor warranty EXCEPT mixer hook which has a 1-year parts-only warranty; excludes wear items such as belts

Immersion Blenders: **GIB500-12, GIB750-14, GIB750-16, GIB750-18, GIB750-22** – One-year replacement warranty

Meat Chopper and Power Drive Units: **CM12, CM22, GPD-L, GPD-H** – One-year parts and labor warranty.

Globe-branded Gas Cooking models: **GCB15G-SR, GCB24G-SR, GCB36G-SR, GCB48-SR, GCB15G-CR, GCB24G-CR, GCB36G-CR, GCB48-CR, GCB15G-RK, GCB24G-RK, GCB36G-RK, GCB48-RK, GG15G, GG24G, GG36G, GG48G, GG24TG, GG36TG, GG48TG, GG60TG, GHP12G, GHP24G, GHP36G, GHPSU212G, GHPSU424G, GHPSU636G, GF15G, GF30G, GF15PG, GF30PG, and GSP18G** – Two-year parts and labor warranty

Globe-branded Gas Floor Fryer models: **GFF35G, GFF35PG, GFF50G, GFF50PG, GFF80G, GFF80PG** – Two-year parts and labor warranty

Chefmate-branded Gas Countertop Cooking models: **C24CB-SR, C36CB-SR, C24GG, C36GG, C12HT, C24HT** – One-year parts and labor warranty

Electric Countertop Cooking models: **GEG24, GEG36, PG24E, PG36E, GPG10, GSG10, GPGDUE10, GSGDUE10, GPG1410, GSG1410, GPGS1410, GPG14D, GSG14D, GPGDUE14D, GSGDUE14D, GPGS14D, GPGSDUE14D, and RG30** – One-year parts and labor warranty

Other Equipment models: **Warming Lamp, Rice Cooker, Soup Warmer, Electric Fryers, Pasta Cooker, Induction Ranges and Patty Presses** – One-year parts and labor warranty; excludes wear items

**PLEASE REFER TO INDIVIDUAL OWNER'S MANUALS FOR MODEL-SPECIFIC FULL WARRANTY INFORMATION.**