

SERVICE IDEAS

PRODUCT BOOK

2024



BUFFET | AIRPOTS | SERVERS | TABLETOP

DOUBLE WALL. NO SWEAT!



Double wall insulation
eliminates condensation
and sweating, keeping
serving area dry and clean

Two-piece construction
allows dispenser to be
thoroughly cleaned and
comply with NSF food
safety standards

**Stainless-steel lid,
base, and spigot** add
durability and elegance

DOUBLE WALL COLD BEVERAGE DISPENSER

Our Double Wall Cold Beverage Dispenser completely eliminates sweating and condensation. The container is built from two pieces, making it extremely easy to clean for safe use in commercial applications. The container is constructed of BPA-free Tritan™ plastic and comes with a stainless-steel base, lid, and spigot.



BASE & LID FINISHES

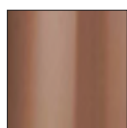
Choose from classic brushed, four pvd metallics, and four hydro-dipped finishes:



Brushed
Stainless



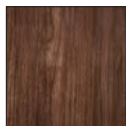
Vintage
Gold
(PVD)



Rose
Gold
(PVD)



Black
Onyx
(PVD)



Dark
Wood
(Hydro Dip)



Light
Wood
(Hydro Dip)



White
Marble
(Hydro Dip)



Travertine
Marble
(Hydro Dip)

replacement parts: lid, stainless spigot, Tritan™ container, ice tube, infuser tube

Now available in Metallic & Natural Elements



CLASSIC BRUSHED

3 Gallon (384oz) | 13" X 11.25" X 24.5"

■ CBDDW3GSS (HF) Brushed Stainless



METALLIC ELEMENTS

3 Gallon (384oz) | 13" X 11.25" X 24.5"

■ CBDDW3GSSVG (HF) Vintage Gold

■ CBDDW3GSSRG (HF) Rose Gold

■ CBDDW3GSSBX (HF) Black Onyx



NATURAL ELEMENTS

3 Gallon (384oz) | 13" X 11.25" X 24.5"

■ CBDDW3GSSDW (HF) Dark Wood

■ CBDDW3GSSLW (HF) Light Wood

■ CBDDW3GSSWM (HF) White Marble

■ CBDDW3GSSMB (HF) Travertine Marble

Add "HF" to the end of any of our beverage dispenser product codes to make it hands-free! Spigots also sold separately.



Terms & Conditions

Terms and conditions apply to products listed in the 2024 catalog and on the Service Ideas website.

TERMS

1% interest 10 days from date on invoice, net 30 days. Accounts showing balances owing past 60 days will be placed on credit hold and charged 1% interest per month. Orders may be paid by MasterCard, Visa or American Express at receipt of invoice. Credit card orders are not eligible for cash discount. Any orders paid by credit card later than 10 days from invoice date may be subject to a 3% handling fee.

FREIGHT

Visit serviceideas.com/terms-conditions for the current freight policy.

BROKEN CASES

All products are sold in standard packing cartons only as listed in the price list. Any order calling for less than standard pack will be charged \$8.00 NET PER CASE.

CREDIT

Orders placed by buyers without established credit with Service Ideas, Inc. must be accompanied by check, credit card, or credit application. Initial orders for open credit status must meet a minimum net total of \$500. Orders will ship as soon as possible after credit has been approved or regular check has cleared. Orders paid by cashier's check, MasterCard, Visa, American Express, certified check or money order will ship as soon as possible. Call 1-800-328-4493 for exact cash amounts or to request a credit application. We reserve the right to establish or refuse any business entity or individual as a customer.

SPECIAL ORDER ITEMS

A sign off will be required on our special order release form stating that the order will not be canceled or returned. Minimum order quantities are required.

PRICES

All prices in US dollars (\$) are subject to change without notice.

LOST AND DAMAGED SHIPMENTS

Risk of loss is buyer's upon delivery to carrier; therefore, whenever the seller shall deliver or cause to be delivered to a common carrier, any goods ordered by buyer, whether the particular common carrier shall have been designated in the shipping or routing instruction of buyer or not, seller shall not be responsible for any delays or damages in shipment and the common carrier to which the seller shall deliver goods shipped to buyer is hereby declared to be the agent of the buyer. All shortages or damages must be reported within 48 hours to the carrier and Service Ideas. Secure an inspection report from the carrier. Concealed damage not reported to Service Ideas within 30 days of delivery will not be eligible for credit.

RETURNS

By definition, returns are any merchandise sold by Service Ideas, Inc. that is to be returned to the factory. Stocked product returns within 6 months of invoice date are **NOT SUBJECT TO A RESTOCKING CHARGE**. Returns received 6–12 months of invoice date or related to overstock are subject to restocking charges, not to exceed 20%. No returns will be accepted after 12 months. Prepaid dropship orders will be subject to restocking fees. All returns to be restocked must be complete case packs, received in the unopened original cartons and merchandise must be current, standard catalog items. We are unable to accept returns of obsolete, special order, custom or crested products. No merchandise will be accepted for return without prior authorization. All returns must be freight prepaid. To receive authorizations please call 1-800-328-4493 and provide the following information:

- Company name, address, phone number
- Exact carton count
- Original invoice number and purchase order number
- Reasons for return
- Exact quantity and model numbers

SERVICE IDEAS WARRANTY

Products noted with warranty symbol are warranted against manufacturer defects for specified years. As a manufacturer of fine products, Service Ideas, Inc. is interested in knowing about any problems you may experience. We will work with you individually to determine if the problem is caused by a manufacturer's defect.

Care & Handling

HANDLING

For optimal retention, remove or flip open lid and preheat server with warm water. Empty contents and refill with hot beverage. Secure lid closure. Varying factors that effect temperature are content levels, topping off, and open lids. Servers should not be heated in a microwave, contain boiling water or liquids at temperatures above 200 degrees.

CLEANING

For optimal care, servers should be hand washed with mild detergents.

Exterior: Wipe with a soft, damp cloth, followed with a dry cloth.

Interior: Clean with lukewarm water and mild detergent and

rinse with hot water. Never submerge in water.

Never clean plastic servers with vinegar as it will be absorbed by the material and leave a vinegar taste.

For glass lined servers, to avoid damage never clean a with a brush, and avoid chemical detergents.

For push button lids, depress button and flush water through. Push button lids are not dishwasher safe.

For stainless steel products listed dishwasher safe, use only high-temp dishwashers that don't use chemicals that will erode the stainless steel.

STORAGE

All products are best stored in a cool, dry place away from heat sources.

Frequently Asked Questions

DO YOU SELL REPLACEMENT PARTS?

Yes. 95% of our products have replacement parts available. Check online at www.serviceideas.com.

WHAT'S YOUR RETURN POLICY?

Returns within 6 months are not subject to restocking charges. Anything after 6 months will be subject to restocking charges not to exceed 20%. No merchandise that is discontinued will be accepted for return without prior authorization. Please call 1-800-328-4493 to receive your RMA #.

WHAT'S SHIPPING LEAD TIME?

All in-stock orders are shipped within 48 hours. Non-stock and custom items are shipped within 8-12 weeks

HOW LONG DOES TEMPERATURE HOLD IN PLASTIC?

Anywhere from 2-3 hours

HOW LONG DOES TEMPERATURE HOLD IN STAINLESS VACUUM?

Anywhere from 4-6 hours

HOW LONG DOES TEMPERATURE HOLD IN GLASS?

Anywhere from 6-8 hours

DO YOU HAVE A WARRANTY?

Service Ideas is interested in knowing about any problems you may experience. We will work with you individually to determine if the problem is caused by a manufacturer's defect.

CAN I REQUEST ANOTHER CATALOG?

Yes. E-mail Service Ideas at literature@serviceideas.com or call 1-800-328-4493.

CAN I COOK ON THE THERMO-PLATE STAINLESS INSERT?

No. To prevent warping, stainless and aluminum plates should never be subjected to an open flame.

CAN YOU PUT HOT BEVERAGES IN THE ZE PÉ DISPENSERS?

The Ze Pé beverage dispensers are meant for only cold beverages. Do not put hot beverages in the dispensers.

WHAT IS CAMERA READY ARTWORK?

We accept high resolution digital artwork (300 dpi or higher) in an Illustrator, .eps, .tif or .jpg format.

- 300 DPI resolution is the minimum requirement for pad printing
- 600 DPI resolution is the preferred requirement for etching

NOTE: Service Ideas is not able to modify logos or art.

DO YOU TAKE CREDIT CARDS?

Yes. We accept VISA, MasterCard and American Express.

HOW DO I PLACE AN ORDER?

Simply e-mail us at orders@serviceideas.com or log on to our website at www.serviceideas.com.

FOODSERVICE REPS

PLEASE CALL AHEAD AND SET UP A SHOWROOM APPOINTMENT

- 2 ELLSWORTH MARKETING & ASSOCIATES**
Alabama, Georgia, Eastern Tennessee
678-691-8104 Fax 678-691-8105
- 1001-1101 Kermit Dr. Suite 109
Nashville, TN 37217
 - 3157 Presidential Dr. #203
Atlanta, GA 30340
- 3 TABLETOP DOGZ**
Florida
941-377-9507
- 4 CLV MARKETING**
New York & North New Jersey
631-694-7170 Fax 631-964-7243
- 43-01 22nd St., Suite 534
Long Island City, NY 11101
- 5 MIDWEST ASSOCIATES**
Michigan (Exclude Upper Michigan)
586-583-1229 Fax 586-263-6055
- 27186 Dequindre
Warren, MI 48092
- 6 GABRIEL GROUP**
Indiana, Kentucky, Ohio,
Western Pennsylvania, West Virginia
616-583-9720 Fax 616-583-9720
- 1523 Republic Street, Unit 101
Cincinnati, OH 45202
 - 8501 Bash Street, Suite 1300
Indianapolis, IN 46250
- 22 CAROLINA FOODSERVICE SOLUTIONS**
North Carolina & South Carolina
919-518-0873
- 11125 Treynorth Dr.
Cornelius, NC 28031
- 7 ECHO FOOD SERVICE MARKETING**
Arkansas, Louisiana, Mississippi,
Western Tennessee
985-373-7273
- 3801 Causeway Blvd Ste. 209
Metairie, LA 70002
- 9 MIRKOVICH & ASSOCIATES, INC.**
Northern Illinois & East/S. East Wisconsin
630-792-0080 Fax 630-792-9914
- 1064 N. Garfield St.
Lombard, IL 60148
 - 1501 Paramount Dr., Suite D
Waukesha, WI 53186
- 10 PREFERRED SOURCE**
Oklahoma & Texas (Excludes El Paso)
214-912-7713 Fax 214-855-5297
- 9925 Circle Dr.
Austin, TX 78736
 - 3440 Sojourn Dr., Suite 225
Carrollton, TX 75006
 - 4231 Bellaire Blvd. Suite N
Houston, TX 77025
- 11 DALY & DE ROMA GROUP**
Minnesota, North Dakota, South Dakota,
Western Wisconsin & Upper Michigan
763-543-8080 Fax 763-543-8181
- 18200 45th Ave No, Ste C
Plymouth, MN 55446
- 12 CRESTIVE HOSPITALITY SOLUTIONS**
Southern Illinois, Iowa, Kansas, Missouri
& Nebraska
913-378-1691 Fax 913-764-8668
- 12730 State Line Rd.
Leawood, KS 66209
 - 2121 January Ave.
St. Louis, MO 63110
- 13 AJ SALES, LTD.**
Nevada (Las Vegas)
702-468-1499
- 14 AVISION/CURATE SALES GROUP**
Arizona, Colorado, New Mexico,
Texas (El Paso), Montana, Idaho,
Utah & Wyoming
303-373-1940 Fax 303-371-1557
- 7070 E. Indian School Rd.
Scottsdale, AZ 85251
 - 4665 Joliet St.
Denver, CO 80239
- 16 CYMCO SALES & MARKETING**
Southern California
582-619-3660
- 17 THE ACTION GROUP**
Northern California & Nevada
800-670-9824 Fax 952-957-6256
- 2608 9th St. Suite 201
Berkeley, CA 94710
- 18 RHI**
Alaska, Idaho, Montana, Oregon &
Washington
425-251-0531 Fax 425-251-0543
- 5628 Airport Way S., Suite 250
Seattle, Washington 98108
- 20 4TOP HOSPITALITY SOLUTIONS**
Connecticut, Maine, Massachusetts,
New Hampshire, Rhode Island & Vermont
781-257-2870
- 1005 Main St. Suite 8132
Pawtucket, RI 02860
- 21 LAKE EFFECT FOODSERVICE SOLUTIONS**
Upstate New York
716-731-1736 Fax 518-252-6174
- 908 Niagara Falls Blvd.
North Tonawanda, NY 14120
- 23 HOSPITALITY DYNAMIC SOLUTIONS**
Maryland, Washington D.C., Delaware,
West Virginia & Virginia
202-251-1082
- 1422 Portner Road, Suite 9
Alexandria, VA 22314
- 24 MAXWELL-MCKENNEY**
Southern New Jersey &
Eastern Pennsylvania
856-310-0700 Fax 856-310-0707
- 116 White Horse Pike
Haddon Heights, NJ 08035
- 26 ALOHA IMPORTING**
Hawaii
808-988-4833 Fax 808-988-2629
- 871 LES AGENCES DINCO, INC.**
Canada-Quebec & Eastern Provinces
514-697-8075 Fax 514-697-9478
- 16891 Hymus Blvd.
Kirkland, Quebec H9H 3L4
- 872 TOTAL TABLETOP PLUS**
Canada-Ontario
905-607-4893 Fax 905-607-9836
- 15-3330 Ridgeway Dr.
Mississauga, ON L5L 5Z9
- 874 CANVAS TABLETOP**
Canada-Alberta, Saskatchewan
403-992-6470
- 875 WEISS WARES, LTD**
Canada-British Columbia
604-463-8141 Fax 604-477-8141
- GX Building
1868 Glen Drive, Unit #248
Vancouver, BC V6A 4K4

INTERNATIONAL

Keith Enscoe
502-905-8263

H.D. Sheldon & Company, Inc.
212-924-6920 Fax 212-627-1759

Greenfield World Trade
954-202-7336



www.serviceideas.com
800-328-4493
cs@serviceideas.com

