

# IMPORTANT INFORMATION ABOUT YOUR PRODUCT'S LIMITED WARRANTY

Dear KitchenAid Consumer,

Thank you for your purchase! We want to clarify a few points about your product's limited warranty.

The "Warranty and Service" document included with your product currently states that your product's limited warranty coverage begins as of the "Date of Purchase" of your product. This remains the case if you purchased the product in-person from one of our valued retail customers and took the product home with you. However, if you ordered the product for delivery, your warranty coverage will begin at the date of delivery of your product, not the date of purchase. All other terms shown on your warranty document remain the same.

If you have any questions about the terms of your warranty coverage, please contact us at the KitchenAid Customer eXperience Center (contact information shown on your Warranty document included with your product). We hope you enjoy your new KitchenAid® product!

## INFORMATIONS IMPORTANTES SUR LA GARANTIE LIMITÉE DE VOTRE PRODUIT

Cher client de KitchenAid,

Merci pour votre achat! Nous souhaitons mettre au clair quelques points concernant la garantie limitée de votre produit.

Le document « Garantie et service » fourni avec votre produit indique que la couverture de la garantie limitée de votre produit commence à la « date d'achat » de votre produit. Cela reste le cas si vous avez acheté le produit en personne auprès de l'un de nos fournisseurs et que vous l'avez emporté chez vous. Toutefois, si vous avez commandé le produit pour le faire livrer, la couverture de la garantie commence à la date de livraison du produit et non à la date d'achat. Toutes les autres conditions figurant dans votre document de garantie restent inchangées.

Si vous avez des questions sur les conditions de votre garantie, veuillez nous contacter au Centre d'expérience client KitchenAid (coordonnées figurant sur le document de garantie fourni avec votre produit). Nous espérons que vous apprécierez votre nouveau produit KitchenAid®!

## INFORMACIÓN IMPORTANTE SOBRE LA GARANTÍA LIMITADA DE SUS PRODUCTOS

Estimado consumidor/a de KitchenAid,

¡Gracias por su compra! Queremos aclarar unos cuantos puntos sobre la garantía limitada de su producto.

El documento "Garantía y servicio" que se incluye con su producto actualmente establece que la cobertura de garantía limitada comienza a partir de la "Fecha de compra" del mismo. Este sigue siendo el caso si compró el producto en persona con uno de nuestros valiosos clientes minoristas y se llevó el producto a casa. Sin embargo, si ordenó el producto para entrega, la cobertura de su garantía empezará en la fecha de entrega de su producto, no en la fecha de compra. El resto de los términos que aparecen en el documento de su garantía permanecen igual.

Si tiene alguna pregunta sobre los términos de la cobertura de su garantía, comuníquese con el Centro para la eXperiencia del cliente de KitchenAid (la información de contacto aparece en el documento de su garantía que se incluye con su producto). ¡Esperamos que disfrute su nuevo producto KitchenAid®!

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# WARRANTY AND SERVICE

## KITCHENAID COFFEE MAKER WARRANTY FOR THE 50 UNITED STATES, THE DISTRICT OF COLUMBIA, PUERTO RICO, AND CANADA

This warranty extends to the purchaser and any succeeding owner for Coffee Makers operated in the 50 United States, the District of Columbia, Puerto Rico, and Canada.

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| <b>Length of Warranty:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | One Year Full Warranty from date of purchase.                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>KitchenAid Will Pay for Your Choice of:</b><br>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Hassle-Free Replacement of your Coffee Maker. See the next page for details on how to arrange for service, or call the Customer eXperience Center toll-free at <b>1-800-541-6390</b> .<br>OR<br>The replacement parts and repair labor costs to correct defects in materials and workmanship. Service must be provided by an Authorized KitchenAid Service Center.                                                                                                                                                       |
| <b>KitchenAid Will Not Pay for:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <ul style="list-style-type: none"><li><b>A.</b> Repairs when your Coffee Maker is used in other than normal single family home use.</li><li><b>B.</b> Damage resulting from accident, alteration, misuse or abuse.</li><li><b>C.</b> Any shipping or handling costs to deliver your Coffee Maker to an Authorized Service Center.</li><li><b>D.</b> Replacement parts or repair labor costs for Coffee Maker attachments operated outside the 50 United States, District of Columbia, Puerto Rico, and Canada.</li></ul> |
| <b>DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES</b><br>IMPLIED WARRANTIES, INCLUDING TO THE EXTENT APPLICABLE WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED TO THE EXTENT LEGALLY PERMISSIBLE. ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY LAW ARE LIMITED TO ONE YEAR, OR THE SHORTEST PERIOD ALLOWED BY LAW. SOME STATES AND PROVINCES DO NOT ALLOW LIMITATIONS OR EXCLUSIONS ON HOW LONG AN IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS LASTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.<br>IF THIS PRODUCT FAILS TO WORK AS WARRANTED, CUSTOMER'S SOLE AND EXCLUSIVE REMEDY SHALL BE REPAIR OR REPLACEMENT ACCORDING TO THE TERMS OF THIS LIMITED WARRANTY. KITCHENAID AND KITCHENAID CANADA DO NOT ASSUME ANY RESPONSIBILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. This warranty gives you specific legal rights and you may also have other rights which vary from state to state or province to province. |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |

# WARRANTY AND SERVICE

## HASSLE-FREE REPLACEMENT WARRANTY—50 UNITED STATES, DISTRICT OF COLUMBIA, AND PUERTO RICO

We're so confident the quality of our products meets the exacting standards of KitchenAid that, if your Coffee Maker should fail within the first year of ownership, KitchenAid will arrange to deliver an identical or comparable replacement to your door free of charge and arrange to have your original Coffee Maker returned to us. Your replacement unit will also be covered by our one year limited warranty.

If your Coffee Maker should fail within the first year of ownership, simply call our toll-free Customer eXperience Center at

**1-800-541-6390** Monday through Friday. Please have your original sales receipt available when you call. Proof of purchase will be required to initiate the claim. Give the consultant your complete shipping address (no P.O. Box numbers, please).

When you receive your replacement Coffee Maker, use the carton, packing materials, and prepaid shipping label to pack up your original Coffee Maker and send it back to KitchenAid.

## HASSLE-FREE REPLACEMENT WARRANTY—CANADA

We're so confident the quality of our products meets the exacting standards of the KitchenAid brand that, if your Coffee Maker should fail within the first year of ownership, we will replace your Coffee Maker with an identical or comparable replacement. Your replacement unit will also be covered by our one year limited warranty.

If your Coffee Maker should fail within the first year of ownership, simply call our toll-free Customer eXperience Center at

**1-800-807-6777** Monday through Friday. Please have your original sales receipt available when you call. Proof of purchase will be required to initiate the claim. Give the consultant your complete shipping address.

When you receive your replacement Coffee Maker, use the carton, packing materials, and prepaid shipping label to pack up your original Coffee Maker and send it back to KitchenAid.

## ARRANGING FOR SERVICE AFTER THE WARRANTY EXPIRES, OR ORDERING ACCESSORIES AND REPLACEMENT PARTS

### In the United States and Puerto Rico:

For service information, or to order accessories or replacement parts, call toll-free at **1-800-541-6390** or write to:

Customer eXperience Center,  
KitchenAid Small Appliances,  
P.O. Box 218, St. Joseph, MI 49085-0218

### Outside the United States and Puerto Rico:

Consult your local KitchenAid dealer or the store where you purchased the Coffee Maker for information on how to obtain service.

### For service information in Canada:

Call toll-free **1-800-807-6777**.

### For service information in Mexico:

Call toll-free **01-800-0022-767**.