



## Refrigeration Warranty Protection Plan

Effective 3/1/2020

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**(2) Year Labor Warranty:** Migali warrants to the original purchasers of the Migali unit sold a 2 Year Service Warranty, which begins at the date of registration or (90) days from the date of shipment by us, which ever is earlier. Migali reserves the right to service the unit only with an authorized Migali service agent. Unauthorized service of the unit is not subject to this warranty. The term "original purchaser" as used herein shall be deemed to mean that person, firm, association or corporation for whom the refrigeration unit referred to herein is originally installed at the original location; units moved or transferred to alternate location(s) that differ from the original registered or ship to location without pre-approval from Migali, will not be subject to this warranty. The Migali warranty is subject to indoor, commercial locations only; units that are installed at residential and/or outside locations are not included in this warranty. In addition, this warranty does not include units installed on food trucks, boats or any location using electricity originating from a generator.

**(2) Year Parts:** Migali warrants to the original purchaser the Migali unit sold and all parts thereof to be free from defects in material or workmanship, under normal use and service for a period of 2 years, from the date of registration, or (27) months from the date of shipment by us, whichever is earlier. Our obligation under this warranty shall be limited to repairing or replacing F.O.B. factory any of such product which proves thus defective and which our examination shall disclose to our satisfaction to be defective. Transportation Charges for Warranty Parts are to be prepaid by Claimant. Any part returned to Migali under the terms of this warranty must be accompanied by a record of the cabinet model number, serial number, return authorization number, and such return shall be on the basis of transportation charges prepaid.

**(5) Years Compressor:** Migali warrants the hermetically sealed compressor for (5) years, not to exceed (63) months from the date of shipment from our plant, provided, upon receipt of the compressor, manufacturer examination shows the sealed compressor to be defective. This extended warranty does not apply to any electrical controls, accumulator, starting components or wiring harness, which items are covered by the parts warranty listed above. Transportation Charges for Warranty Compressor are to be prepaid by claimant. The compressor warranty is valid for (1) compressor per refrigeration unit. Migali reserves the right to void this warranty due to the following: (A) Improper operation due to low voltage conditions, inadequate wiring, and accidents or damages that are not manufacturing defects. These are strictly the responsibility of the purchaser. (B) Condenser coils must be cleaned at regular intervals or at least once per month. Failure to do so can cause compressor malfunction and/or clogged capillary tubes which will void the warranty. (C) These units must operate in normal ambient conditions, temperatures of 90° F and 55% relative humidity or less. Overheating due to excessively hot environments may void this warranty. (D) These units are for indoor use only. No claims can be made against this warranty for loss of product. This contract does not apply outside the limits of the USA or Canada, nor does it apply to any part which has been subject to misuse, neglect, alteration, accident, or to any damage caused by transportation, flood, fire or the acts of God. *Labor costs are not included with the compressor warranty unless the compressor failure occurs within the guidelines outlined in the (2) Year Labor Warranty section listed above.*

These warranties are in lieu of all other warranties, expressed or implied, and all other obligations or liabilities on our part, and we do not assume nor authorize any other person to assume for us any other obligation or liability in connection with the sale of said refrigeration units or any part thereof. This warranty shall not be assignable and shall be honored only in so far as the original purchaser.

MIGALI ASSUMES NO RESPONSIBILITY FOR INCIDENTAL, CONSEQUENTIAL, OR OTHER DAMAGES INCLUDING, BUT NOT LIMITED TO LOSS OR DAMAGE TO PROPERTY, LOSS OF PROFITS OR REVENUE, LOSS OF THE UNIT, LOSS OF STORED PRODUCT, LOSS OF TIME, OR INCONVENIENCE. WARRANTIES ARE VALID FOR MIGALI BRAND EQUIPMENT ONLY. WARRANTIES ARE NOT VALID UNLESS THE PURCHASED ITEM AND CORRESPONDING INVOICE IS PAID IN FULL ACCORDING TO MIGALI TERMS AND CONDITIONS

All Warranty Service Calls must be Pre-approved by Migali® prior to contracting service agents or purchasing over-the-counter parts for reimbursement.

**YOU MUST REGISTER YOUR MIGALI PURCHASE FOR THIS WARRANTY TO BEGIN.  
GO TO [www.migali.com/warranty-information](http://www.migali.com/warranty-information) TO REGISTER NOW.**

MIGALI® INDUSTRIES TEL: (800) 852 5292 FAX: (856) 963 3604 WEB: [www.migali.com/customer-support](http://www.migali.com/customer-support)



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### THE FOLLOWING ITEMS ARE COVERED UNDER THE MIGALI® PROTECTION PLAN

#### Compressor:

Hermetically Sealed Compressor

#### Parts:

Compressor starting components (Capacitor, Overload & Relay), Evaporator and Condenser Coils, Evaporator and Condenser Motors, Fan Blades, Drier Filter, Capillary Tubes, Expansion Valves, Thermostats, Control Boards, Relays, Temperature Displays, Timers, Freon Leaks, Refrigerants including 404a, 134a, R600 and R290 (limit to the full charge amount (oz) listed on the model serial tag), Electrical Wires, Relays, Terminal Blocks, Drain Lines, Drain Line Heater Wires, Condensate Heating Elements, Evaporator Defrost Rods or any defective parts relating to the refrigeration system.

#### Labor:

Service necessary for the malfunctioning of any parts or systems listed above under normal operating conditions to be reimbursed according to Migali Labor Guideline Form which includes service travel up to 75 miles.

#### Freight:

UPS freight charges will be prepaid by Migali if the defective compressors or parts are diagnosed as defective within (2) years, i.e. (730) days of the warranty registration date. Migali pays UPS ground charges only. All other expedited freight charges are the responsibility of the owner/operator.

### THE FOLLOWING ITEMS ARE NOT COVERED UNDER THE MIGALI® PROTECTION PLAN

#### Compressor:

Compressor or compressor parts deemed defective through improper maintenance and cleaning, incorrect or low voltages, GFI related and electrical surge issues, failures due to running a unit off a generator, or improper installation of the refrigeration unit.

#### Parts:

Door gaskets, door or lid handles, glass doors, body of the refrigeration unit, casters, door or lid hinges, door opening breaker caps, breakage of any parts due to improper use such as standing on the refrigerator or mishandling damages, failed electronics and controllers due to electrical surges or water damage from an outside source. Migali will not be held responsible for defective add-on accessories manufactured by a 3rd party not provided by Migali.

#### Labor:

Water, condensation or humidity inside or outside of the unit (unless service agent deems failure due to defective heating element, heater wire or broken evaporator pan), clogged evaporator drains, re-adjusting of leveling of unit, iced-up evaporator coil due to temperature controller set too low or improperly, adjusting temperature control settings, replacing damaged controllers from incorrect electrical installation or damages from an outside water source, problems caused by improper installation, low voltage due to unit running off an extension cord or multiple appliances plugged into one outlet, electrical fuses tripping due to GFI's, malfunctioning unit due to improper amperage/voltage for the specific refrigeration model, cutting the factory installed plug, temperature issues due to dirty condenser, overstocking of interior, restrictions of airflow inside or outside of the refrigeration unit, excessive heat exceeding 90° F/ 55% relative humidity, direct heat from cooking equipment affecting the refrigeration units performance. Glass door models installed at elevations over 5,000 ft above sea level are not covered under this warranty. For remote areas, a service tech that travels in excess of 75 miles one way may be subject to additional travel fees at Migali's discretion.

#### Stored Product & Loss of Revenue:

MIGALI® ASSUMES NO RESPONSIBILITY FOR INCIDENTAL, CONSEQUENTIAL, OR OTHER DAMAGES INCLUDING, BUT NOT LIMITED TO LOSS OR DAMAGE TO PROPERTY, LOSS OF PROFITS OR REVENUE, LOSS OF THE UNIT, LOSS OF STORED PRODUCT, LOSS OF TIME, OR INCONVENIENCE.

#### Freight:

UPS freight charges must be paid by the owner/operator if any parts or compressors are diagnosed as defective (2) years, i.e. (730) days after the registration date.

FOR SERVICE CALL TOLL FREE: 1-800-852-5292

or SUBMIT A CLAIM ONLINE @ [www.migali.com/warranty-claims](http://www.migali.com/warranty-claims)

SERVICE FOR LABOR WARRANTY MAY TAKE UP TO 72 HOURS

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