



Designed
To Serve



Warranty & Returns

G.E.T. Enterprises offers products crafted from premium materials for exceptional user experiences. G.E.T. stands behind this quality and works to ensure that products are free of defects in material and workmanship. If you believe any G.E.T. product you have purchased has a defect in material or workmanship, please contact your dealer/distributor or G.E.T. Customer Service at [+1 \(800\) 727-4500](tel:+18007274500) for assistance.

Please note: G.E.T. products are break-resistant – not unbreakable. Any product that becomes cracked or damaged should be taken out of service immediately so as not to incur any operational liability.

 Chat now!



Warranties We Offer

Melamine – 2 Year Warranty

G.E.T. offers a standard two-year limited warranty against manufacturer defects for all melamine products. Warranty is null and void in cases of abuse or misuse. To submit a warranty claim, contact G.E.T. customer service between 8:30 a.m. and 5:30 p.m. M – F at [+1 \(800\) 727-4500](tel:+18007274500) or anytime at info@getserveware.com.

 Chat now!

Bugambilia® Cold Applications – 3 Year Warranty

Bugambilia® Warm Applications – 1 Year Warranty

Corona Porcelain – 5 Year Edge-Chip Warranty

Return Policy

- All returned merchandise must have a return merchandise authorization. Returns are not accepted WITHOUT A RETURN MERCHANDISE AUTHORIZATION. The return merchandise authorization must appear on the shipping label. Authorized returns are to be shipped prepaid.
- Returned goods are subject to a minimum 20% restocking charge or \$50, whichever is greater. Only stock items can be returned. Custom imprinted items are non-returnable. Made to order items are not eligible for refunds or returns.
- On all returns, G.E.T. must be notified within sixty (60) days from the date of original shipment to receive a return merchandise authorization. No returns will be accepted after thirty (30) days from the date a return merchandise authorization was issued.
- All returns are subject to inspection by G.E.T. If goods are deemed not in sellable condition, credit will not be issued and the return merchandise authorization will be voided. Items must be unused and in the original box and packaging to be deemed in sellable condition.
- The customer will be notified and given ten (10) business days for the disposition of any unacceptable returns. If no response is received, the return will be processed as a refund.

 Chat now!

goods will be discarded at G.E.T.'s discretion.

Contact Information

1-800-727-4500

info@getserveware.com

7401 Security Way, Ste.

200 Jersey Village, TX

77040



Quick Links

Melamine

Dinnerware

Display & Buffet

Drinkware

Pugambilia®

Frilich®

How To Buy

Sample Request

Order Status

Resources

Contact Us

Blog

FAQ

Care &

Maintenance

Warranty &

Returns

Wishlist

Custom

Imprinting

Catalogs &

Brochures

MAP Policy

Subscribe to Our Newsletter

Email*

S
u
b
m

Connect on Social

