

POLAR TEMP ICE MERCHANDISER POLICY

Warranty

Seller warrants the goods sold to be free from defects in materials and workmanship, under normal conditions and use for the following period of time:

Compressor – five (5) years from the original date of shipment

Merchandise Parts – one (1) year from the original date of shipment

Labor – 60 days (Purchaser's authorized service technician must contact factory for approval).

This warranty applies to goods installed in the continental United States, Canada and the Caribbean Islands only. Seller's sole obligation under this warranty shall be limited to repair or replacement of any part or parts of said goods, F.O.B. Seller's factory which proves defective within the applicable warranty period. Seller reserves the right to inspect allegedly defective goods and to require the return, at the Buyer's expense, of goods for the purposes of inspection. This warranty shall not apply to any good, or any part thereof, which has been subject to any accidents or negligence or abuse of misuse, alteration or detrimentally affected its physical condition, use or operation qualities.

Parts Orders

Please order parts by Polar Temp part number as listed in the replacement parts catalog. Always have available the model and serial number of the cabinet, and in some cases the manufacturer's name and model number of the part. In case of warranty replacement this information is required. Parts will not be issued as warranty or warranty authorized without this information.

Method of Shipment

Every shipment is carefully packed for domestic shipment and labeled to prevent damage or loss in transit. Specify where shipment should be sent, freight, express, parcel post, airfreight or united parcel. If no preference is given, or in case of freight shipment, the routing is not furnished, shipment will be made according to our discretion without liability of any kind on our part for each selection. We welcome your suggestions on preferred carriers for better service.

Common carrier shipments are forwarded freight collect. Under pre-approved circumstances, where transportation charges are prepaid, they will be added to the invoice. Please note that prepaid freight charges are subject to sales tax if a signed sales tax exemption certificate is not on file with Polar Temp. All UPS shipments will be prepaid and added to the invoice.