



UNITS PURCHASED AFTER JANUARY 2023  
6-YEAR P/L + 7-YEAR COMPRESSOR WARRANTY

# TRAULSEN SERVICE REQUEST

MONDAY - FRIDAY | 7:30 AM - 6:30 PM CST

## WARRANTY SERVICE SUPPORT

### DEDICATED SUPPORT

For warranty service support going forward, please contact an authorized Traulsen service representative by phone or e-mail at:

**(800) 825-8220**

**Service@Traulsen.com**

### PLACING A SERVICE CALL

Please make sure you have the following information available:

- ✓ Serial Number
- ✓ Onsite Contact Name & Phone Number
- ✓ Address
- ✓ Description of Service Needed

### PHONE SUPPORT

- ✓ Temperature Changing - Changing the setpoint
- ✓ Settings Reset - Unit freezing up or seems to not cool as well as usual

### MAINTENANCE

- ✓ Coils should be free of debris & not impeding airflow
- ✓ Gaskets should be sealing & not torn/missing
- ✓ Water management (TS Prep) - has the drain line be cleaned recently?

### ELECTRICAL

- ✓ Unit should be on a dedicated circuit
- ✓ Is the breaker tripped?
- ✓ Is the power switch on?

### OBSERVATIONAL

- ✓ Is the unit in defrost?
- ✓ Is the display showing a decimal?
- ✓ Has the control been turned off?

## SERIAL TAG

		4401 Blue Mound Rd. Ft. Worth, TX 76106 800-825-8220	
MODEL: MODELO: MODELE:	RDT232WUT-FHS	MODEL NUMBER	
S/N:	T25364A14	SERIAL NUMBER	
<small>SCAN FOR SERVICE INFO</small>			
<b>REFRIGERANT / REFRIGERANTE / RÉFRIGÉRANT</b>			
SYS1 (REFM):	R-134a	8.4oz	238.1 g (238,1 g)
Hi Press. (PRESH):		500psi	3.45 MPa (3,45 MPa)
Lo Press. (PRESL):		250 psi	1.72 MPa (1,72 MPa)
SYS2 (REFA):	R-404a	12.5oz	354.4g (354,4g)
Hi Press. (PRESH):		500psi	3.45MPa (3,45MPa)
Lo Press. (PRESL):		250psi	1.72Mpa (1,72Mpa)
<b>Input Power (ELIN) - FOR INDOOR USE ONLY</b>			
115-208/230V ~ 60Hz 8.0A (8,0A)			
(Symbol 1) (Alt Safety / Other 1)	(Symbol 2) (Alt. San / Other 2)	(Symbol 3) (Alt. En. / Other 3)	(Symbol 4) (WEEE)
(Symbol 5) (Safety)	(Symbol 6) (Sanitation)	(Symbol 7) (Energy)	(Symbol 8) (Customer QR Code / Other 4)
Device/Part Number: PartNum		(UL/NSF Notes)	
<b>COMPONENTS / COMPOSANTS / COMPONENTES</b>			
COMP AMPS:		EVAP FAN AMPS:	
COND FAN AMPS:		LIGHT WATTS:	
DEF HTR AMPS:		CTRL AMPS:	
DOOR HTR AMPS:		MIN AMPS:	
MAX AMPS:			
<small>370-60297-00 REV.A 11/20/14</small>			

The serial tag (pictured above) is usually located in the interior compartment of your Traulsen unit.



There is a Traulsen Difference. **Let Us Show You!**

Traulsen.com  
4401 Blue Mound Road  
Fort Worth, TX 76106