

Commercial Warranty Statement

Revised 7/1/2024

All Refrigeration Systems (Excluding PowerPaks)

ONE-YEAR PARTS & LABOR WARRANTY

In addition to Perlick's one-year parts warranty and five-year compressor warranty, ALL PERLICK REFRIGERATION SYSTEMS are offered with a one-year labor warranty at no extra charge. Perlick's one-year labor warranty provides that Perlick will pay for the cost of any labor to replace any defective part for up to one year after installation, subject to the following terms and conditions: (A) Parts returned to Perlick shall be returned freight prepaid and shall be identified with Perlick's serial number and return authorization number. (B) Improper operation due to voltage variances, inadequate wiring, and physical damage is the responsibility of the purchaser. They are not manufacturing defects. (C) Condenser coils shall be cleaned regularly. Failure to provide an adequate flow of cooling air will void this warranty. (D) Factory-specified maintenance and installation will be provided by the selling dealer, who shall also be responsible for the installation and setup of these products in accordance with local plumbing, refrigeration, and electrical codes. Perlick's one-year labor policy applies to the United States and Canada. It does not apply to refrigeration systems added by others (remote systems) or any part which has been subject to misuse, neglect, alteration, accident, or to any damage caused by transportation, flood, fire, or other acts of God.

FOUR-YEAR ADDITIONAL COMPRESSOR (SELF-CONTAINED UNITS)

The Perlick Corporation will warrant to the original user the sealed-in mechanism consisting of the motor compressor and component parts within the sealed housing of the condensing unit for an additional period of four years following the regular one-year warranty period. This plan applies to the compressor only, installed within the United States and Canada. Perlick's one-year parts labor/service policy applies to the United States and Canada. It does not apply to refrigeration systems added by others (remote systems) or any part which has been subject to misuse, neglect, alteration, accident, or to any damage caused by transportation, flood, fire, or other acts of God. Perlick's one-year parts and service/labor warranty provides that. Failure to reply promptly could void Perlick's labor/service warranty.

Quick Chill PowerPaks

THREE-YEAR PARTS & LABOR WARRANTY

In addition to Perlick's three-year parts warranty and five-year compressor warranty, ALL PERLICK QUICK CHILL SYSTEMS are offered with a three-year labor warranty at no extra charge. Perlick's three-year labor warranty provides that Perlick will pay for the cost of any labor to replace any defective part for up to three years after installation, subject to the following terms



and conditions: (A) Parts returned to Perlick shall be returned freight prepaid and shall be identified with Perlick's

serial number and return authorization number. (B) Improper operation due to voltage variances, inadequate wiring, and physical damage is the responsibility of the purchaser. They are not manufacturing defects. (C) Condenser coils shall be cleaned regularly. Failure to provide an adequate flow of cooling air will void this warranty. (D) Factory-specified maintenance and installation will be provided by the selling dealer, who shall also be responsible for the installation and setup of these products in accordance with local plumbing, refrigeration, and electrical codes. Perlick's three-year labor policy applies to the United States and Canada. It does not apply to refrigeration systems added by others (remote systems) or any part which has been subject to misuse, neglect, alteration, accident, or to any damage caused by transportation, flood, fire, or other acts of God.

TWO-YEAR ADDITIONAL COMPRESSOR (SELF-CONTAINED UNITS)

The Perlick Corporation will warrant to the original user the sealed-in mechanism consisting of the motor compressor and component parts within the sealed housing of the condensing unit for an additional period of two years following the regular three-year warranty period. This plan applies to the compressor only, installed within the United States and Canada. Perlick's three-year parts labor/service policy applies to the United States and Canada. It does not apply to refrigeration systems added by others (remote systems) or any part which has been subject to misuse, neglect, alteration, accident, or to any damage caused by transportation, flood, fire, or other acts of God. Failure to reply promptly could void Perlick's labor/service warranty.

Century PowerPaks

FIVE-YEAR PARTS & LABOR WARRANTY

ALL PERLICK CENTURY SYSTEMS are offered with a five-year parts & labor warranty at no extra charge. Perlick's five-year parts & labor warranty provides that Perlick will pay for the cost of any labor to replace any defective part for up to five-years after installation, subject to the following terms and conditions: (A) Parts returned to Perlick shall be returned freight prepaid and shall be identified with Perlick's serial number and return authorization number. (B) Improper operation due to voltage variances, inadequate wiring, and physical damage is the responsibility of the purchaser. They are not manufacturing defects. (C) Condenser coils shall be cleaned regularly. Failure to provide an adequate flow of cooling air will void this warranty. (D) Factory-specified maintenance and installation will be provided by the selling dealer, who shall also be responsible for the installation and setup of these products in accordance with local plumbing, refrigeration, and electrical codes. Perlick's five-year labor policy applies to the United States and Canada. It does not apply to refrigeration systems added by others (remote systems) or any part which has been subject to misuse, neglect, alteration, accident, or to any damage caused by transportation, flood, fire, or other acts of God.



ONE-YEAR FULL BEVERAGE DISPENSING EQUIPMENT PARTS & LABOR WARRANTY

For beverage dispensing equipment PERLICK warrants to the original purchaser of every new PERLICK dispensing component to be free from defects in material or workmanship under normal and proper use and maintenance as specified by PERLICK and upon proper installation and start-up in accordance with the Use & Care Guide supplied with each PERLICK unit. PERLICK'S obligation under this warranty is limited to a period of one (1) year from the date of original installation or fifteen (15) months after shipment date from PERLICK, whichever occurs first.

ONE-YEAR FULL BAR EQUIPMENT PARTS & LABOR WARRANTY

For bar equipment PERLICK warrants to the original purchaser of every new PERLICK bar equipment piece to be free from defects in material or workmanship under normal and proper use and maintenance as specified by PERLICK and upon proper installation and start-up in accordance with the Use & Care Guide supplied with each PERLICK unit. PERLICK'S obligation under this warranty is limited to a period of one (1) year from the date of original installation or fifteen (15) months after shipment date from PERLICK, whichever occurs first.

90-DAY REPLACEMENT PARTS WARRANTY

Perlick Corporation provides the following limited warranty for Perlick Genuine Service parts (Product) only if originally purchased by you for use (not resale) from a Perlick Master Distributor (original Purchase. Perlick warrants them on the date of original purchase and for the immediately following 90-day period, this product will be free from defects in material or workmanship. If, during the warranty period, this product is found to be defective in material or workmanship, it will be exchanged with no additional charge. Warranty replacement does not include exchange when the problem results from accident disaster, misuse, abuse, improper installation, non-Perlick modification (remanufacturing), using apart from customer or reseller dismantle & salvage, improper storage, malfunctioning equipment or normal wear and tear.

TERMS APPLICABLE TO EACH WARRANTY

Any part covered under the above warranties that is determined by PERLICK to have been defective within the time frame is limited to the repair or replacement, including labor charges, of defective parts or assemblies. The labor warranty shall include standard straight time labor charges only and reasonable travel time, as determined by PERLICK.

WARRANTY CLAIMS

All claims for labor or parts must be made directly through PERLICK. All claims should include: model number and serial number of cabinet, proof of purchase, and date of installation. In case of warranted compressor, the compressor model tag must be returned to PERLICK along with the above listed information.



WHAT IS NOT COVERED BY THIS WARRANTY

Sole obligation under this warranty is limited to either repair or replacement of parts, subject to the additional limitations below. This warranty neither assumes nor authorizes any person to assume obligations other than those expressly covered by this warranty. No consequential damages. PERLICK is not responsible for economic loss, profit loss; or special, indirect or consequential damages, including without limitation, losses or damages arising from food or product spoilage claims whether or not on account of refrigeration failure.

THE REMEDIES DESCRIBED ABOVE FOR EACH WARRANTY ARE THE ONLY ONES THAT PERLICK WILL PROVIDE, EITHER UNDER THIS WARRANTY OR UNDER ANY WARRANTY ARISING BY OPERATION OF LAW. PERLICK WILL NOT BE RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM THE BREACH OF THIS WARRANTY OR ANY OTHER WARRANTY, WHETHER EXPRESS, IMPLIED OR STATUTORY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other legal rights that vary from state to state. To receive parts and/or service and the name of PERLICK factory certified service nearest you please call Perlick's Technical Support Department at 844-411-8050; or by e-mailing Perlick's Technical Support Department at techservice@partstown.com. In addition, you can notify Perlick of a warranty claim by submitting the form on the Perlick website at www.perlick.com

All service provided by Perlick under this Warranty must be performed by Perlick's authorized service representatives, unless otherwise specified by Perlick in writing. Service will be provided during normal business hours.

WARRANTY REGISTRATION

For warranty validation, be sure to properly register your unit at www.Perlick.com.

ADDITIONAL TERMS & CONDITIONS

** For PERLICK floor models / N.O.S. warranty terms & conditions, refer to PERLICK Display / N.O.S. Unit Warranty Policy**

All warranties are NON-transferable from the original purchaser

For Special Terms & Conditions, please contact your dedicated sales representative