



Arctic Air Warranty

Two-year parts and labor warranty*

Arctic Air warrants, to the original purchaser, all qualifying models of its new equipment to be free from defects in material or workmanship, under normal use and maintenance service, for a period of two (2) years from the date of original purchase or 30 months after shipment date from the manufacturer, whichever occurs first. Warranty coverage is limited to the repair and/or replacement, including labor charges, of defective parts and/or assemblies. The labor warranty shall include straight time labor charges and travel charges within 100 miles roundtrip.

* Exclusions:

- Any Arctic Air model installed in mobile application such as concession trailers, food trucks, etc. or in an outdoor venue shall be limited to one (1) year parts, labor, and compressor warranty only.
- **Models AWR25, AWF25, ACP40, ACP48, ACP55, ACP63, ACP4SQ, and ACP8SQ are limited to one (1) year parts and labor coverage.**
- **Light bulbs and door gaskets are limited to 90-day warranty period and door hinges to one (1) year period.**

Additional three-year compressor warranty*

In addition to the two (2) year warranty stated above, Arctic Air warrants its compressor units to be free from defects in both material and workmanship under normal and proper use and maintenance service for a period of three (3) additional years from the date of original installation but not to exceed five (5) years and three (3) months after shipment from Arctic Air.

The three (3) year extended compressor warranty applies only to the compressor part itself and does not apply to any other parts, components, or labor charges involved in replacement of compressor. In addition, shipping charges for replacement compressors in the extended three-year period are not covered by this warranty and compressor replacement is limited to one (1) compressor during the three-year period.

***(Not applicable for ACP counter-top models and/or any model being used in mobile/outdoor use application)**

Conditions

All service under this warranty, for either labor or parts, must be performed by a preferred service provider arranged by the Arctic Air Warranty Center at 1-855-431-5558. Proof of purchase will be required to validate warranty coverage dates. Service coverage is limited to units located in the United States and Canada only.

Limitations and Exclusive Warranty

This parts and labor warranty is the sole and exclusive warranty remedy offered by Arctic Air. Arctic Air's sole obligation under this warranty is limited to either repair or replacement of parts and is subject to the limitations listed below.

Arctic Air will bear no responsibility or liability for any equipment which has been misapplied, mishandled, misused, subjected to harsh chemical action, or external causes such as the use of extension cords, electrical power fluctuations, lack of proper maintenance, non-factory approved revisions or modifications, or equipment damaged by fire, flood, or other acts of God.

1. Arctic Air will bear no responsibility for consequential loss or damages such as, including but not limited to, economic loss, profit loss, personal injury, property damage, damage during transit, losses or damages arising from food or product spoilage claims.
2. Arctic Air shall bear no responsibility for parts or labor coverage for component failure or other damages resulting from improper usage, installation, or maintenance as described in the owner's manual. In addition, charges that include but are not limited to ferry charges, city torch/burn permits, or labor time to access mobile units are not covered by this warranty.
3. Arctic Air equipment is intended for commercial use only and this warranty is void if the equipment is installed in other than commercial applications.
4. All other warranties, either express or implied, arising under law or equity or custom of the trade, including but not limited to, warranties or merchantability or fitness for a particular purpose are excluded.



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