NEW PRODUCTS AND RESOURCES

CAMBRO WARRANTY

Limited Product Warranty USA and Canada

Cambro Manufacturing Company ("Cambro") warrants its products to be free from defects in material and workmanship when used under normal foodservice industry conditions. Only products designated as “High-Heat” are microwave safe.

If the product proves defective, the following will apply to the original buyer, based on the following timeframes from the Product Ship Date:

- Within one (1) year – Product will be replaced, free of charge.
- From 1-year, but within two (2) years – A credit of 2/3 off the original price toward the replacement of the product will be granted.
- From 2 years, but within three (3) years – A credit of 1/3 off the original price toward the replacement of the product will be granted.

ABUSE OR MISUSE WILL VOID THIS WARRANTY

Cambro Products have a 3-year prorated warranty, from the Product Ship Date, unless otherwise noted below.

- **Camtrays® and Camtread® Trays** -- 5-year prorated warranty under normal wear and tear conditions.
- **Dinnerware** -- 5-year prorated warranty against breakage under normal conditions.

- **Décor Series Trays, Non-skid Versa Camtrays®, Camwear®: Food Storage Pans, Rounds, Squares, and Lids; Tongs, High-Heat Material Products** -- 2-year prorated warranty.
- **CAM GoBox® (EPP):**
- 1-year warranty
- **Camshelving® Series: Premium®, Elements® XTRA and Basics Plus**
- **Camshelving Ultimate Can Rack**
- **Camshelving Ultimate GN Food Pan Trolley**
- **Ultimate Sheet Pan Rack**
- **Wall Shelving**
  - **ALL** of the above products:
  - Lifetime warranty against rust or corrosion.
  - 1-year warranty

- Casters Excluded.
- **Limited Original Commercial Electrical Equipment**
  - One (1) year from the date of shipment from authorized CAMBRO distribution locations.

This warranty is subject to the following conditions and limitations:

1. This warranty is limited to product(s) sold by Cambro Manufacturing to the original user in the continental United States and Canada. For International Warranty Claims, contact your local Cambro Representative.
2. The Liability of Cambro Manufacturing is limited to the repair or replacement of any part found to be defective. Parts and labor required for preventative
   maintenance or cleaning are not covered under this warranty.

3. Cambro Manufacturing will bear normal charges incurred in the repair or replacement of a warranted piece of equipment within 50 miles (80 kilometers) of an authorized service agency. Time and travel charges in excess of 50 miles (80 kilometers) will be the responsibility of the person or firm requesting the service. All labor to repair and/or service the warranted unit(s) shall be performed during regular working hours. Overtime premium will be charged to the buyer and is NOT covered by this warranty.
4. Charges incurred by delays or operating restrictions that hinder the service technician's ability to access or perform service to equipment in question are NOT covered by this warranty. This includes Institutional, Correctional, Military, and Marine facilities.
5. Cambro Manufacturing will bear no responsibility or liability for any product(s) which have been mishandled, abused, misapplied, misused, subjected to harsh chemical action, damaged by flood, fire, or other acts of nature, field modified by unauthorized personnel or which have altered or missing serial numbers.
6. Cambro Manufacturing does not recommend or authorize the use of any product(s) in a non-commercial application, including but not limited to residential use. The use or installation of any product(s) in non-commercial applications renders all warranties, express or implied, including the warranties of MERCHANTABILITY and FITNESS FOR A PARTICULAR PURPOSE, null and void, including any responsibility for damage, costs and legal actions resulting from use or installation of product(s) in any non-commercial setting.
7. Adjustments such as calibrations, leveling, tightening of fasteners or utility connections normally associated with the

original installation are the responsibility of the dealer or installer and not that of Cambro Manufacturing. Improper installation includes, but is not limited to, use of inadequate electrical wiring and/or insufficient or improper voltage.

- **Limited Original Commercial Electrical Equipment (continued):**
  - One (1) year from the date of shipment from authorized CAMBRO distribution locations.

This warranty is subject to the following conditions and limitations:

1. Replacement part(s) which are replaced in the field by CAMBRO authorized service technicians ONLY will be warranted for the duration of the equipment warranty or 90 days effective from date of installation, whichever is greater. This warranty is for part(s) cost only and does not include freight or labor charges.
2. This states the exclusive remedy against Cambro Manufacturing relating to the product(s), whether in contract or in tort or under any other legal theory, and whether arising out of warranties, representations, instructions, installations or defects from any cause. Cambro Manufacturing shall not be liable, under any legal theory, for loss of use, revenue or profit, or for substitute use of or performance, or for incidental, indirect, or special or consequential damages or for any other loss or cost of a similar type.
3. THIS WARRANTY AND THE REPRESENTATIONS AND TERMS SET FORTH HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND LIABILITIES, INCLUDING BUT NOT LIMITED TO, OTHER WARRANTIES, EXPRESS OR IMPLIED, OF MERCHANTABILITY AND FITNESS FOR PARTICULAR USE AND CONSTITUTES THE ONLY WARRANTY OF CAMBRO MANUFACTURING WITH RESPECT TO THE PRODUCT(S).

SIGN ME UP