KOOL-IT

WARRANTY

Terms & Conditions

SHIPMENT: F.O.B. Warehouse - Plainfield, IN 46168
SHIPPING CLASS: 150
TERMS: 2% -10 days OR Net 30 days on approved accounts only.
RETURN: All returns are subject to a minimum of 35% restocking fee. ** All merchandise must have a return merchandise authorization (RMA) issued by MVP. Units must have original packaging, and never have been connected to a utility and in a resellable condition.
PRICING: All prices shown are list. MVP Group LLC assumes no responsibility for carrier rates or charges, nor will it make any allowance for prices from freight charges. Prices are subject to change without any notice, and as exist at time of shipment. Export duties and overseas shipping costs not included in prices listed.
DAMAGES: Merchandise must be inspected prior to the carrier leaving your premises. Damage must be noted in writing on the BOL and pictures must be taken at this time.
- For any goods shipped prepaid by MVP Group LLC and the goods are damaged and/or lost in transit, please call the Logistics Department at MVP immediately (1-888-275-4538 x 307).
- MVP Group LLC will not be held responsible for damages that are not notated on the BOL or not reported within 5 business days of being delivered.
- For goods shipped via 3rd party carrier, any claim for damages or loss must be made by the consignee directly with the carrier. MVP Group LLC assumes no responsibility for damage or loss while in transit.

SHIPMENT: Whenever feasible, preferred carrier will be used, however we reserve to the right to ship via any responsible carrier. Rate charges or discrepancies are between carrier and consignee. Returns are not acceptable unless authorized by the corporate head office, in writing, and an RMA is issued.
These conditions are the terms upon which an order is accepted and constitutes an Agreement of Sales. MVP Group LLC assumes no responsibility for the product when misused, abused, or incorrectly applied. In any such instance, the warranty becomes null and void.

Warranty

MVP Group LLC (KOOL-IT) warrants to the original purchaser of every new KOOL-IT refrigerated unit to be free from defects in material or workmanship, under normal and proper use and maintenance service as specified by MVP Group LLC and upon proper installation and start-up in accordance with the instruction packet supplied with each unit. MVP Group LLC's obligation under this warranty is limited to a period from the date of original installation.

Two year parts and labor warranty. Additional three year warranty on compressor.
All KGM, KSM, KGR and KGF models.

One year parts and labor. Additional four year warranty on compressor.

All KOM, KBF, KII, KCD.

KSSD one year parts and labor.

Any original part covered under this warranty that is determined by MVP Group LLC to have been defective within the warranty period of original installation shall be limited to the repair or replacement, including the labor charge for defective parts or assemblies. The labor warranty shall include standard straight time labor charges only and reasonable travel time, as determined by MVP Group LLC. Warranty shall not cover standard wear and tear parts which include door gaskets, incandescent bulbs, LED lamps, or fluorescent bulbs. Warranty also does not cover issues caused by improper installation or lack of basic preventative maintenance which includes, but not limited to regular cleaning of condenser coils.

ADDITIONAL COMPRESSOR WARRANTY
In addition to the parts and labor warranty stated above, MVP Group LLC hereby warrants its hermetically and semi-hermetically sealed compressors to be free from defects in both material and workmanship under normal and proper use and maintenance service for a period (listed above) from the date of original installation, but shall at no times exceed five (5) years after shipment from the manufacturer.
Compressors determined by MVP Group LLC to have been defective within this extended time period will, at MVP Group LLC's option, be either repaired or replaced with a compressor or compressor parts of a similar capacity.
The extended compressor warranty applies only to hermetically and semi-hermetically sealed parts of the compressor and does not apply to any other parts or components, including, but not limited to: cabinet, paint finish, temperature control, refrigerant, metering device, driers, motor starting equipment, fan assembly or any other electrical component etc.

*RESIDENTIAL APPLICATIONS: MVP Group LLC assumes no responsibility nor liability for any parts, or labor coverage for component failure, or other damage resulting from installation in residential or non-commercial applications.

This part and labor warranty is the sole warranty policy offered by MVP Group LLC MVP Group LLC's sole obligation under this warranty is limited to either repair or replacement of parts and is subject to the limitations listed below.

1. MVP Group LLC will bear no responsibility or liability for any equipment which has been misapplied, mishandled, misused, subjected to harsh chemical action, or external causes such as the use of extension cords, electrical power fluctuations, lack of proper maintenance, non-factory approved revisions or modification , or equipment damaged by fire flood, or other acts of God.
2. MVP Group LLC will bear no responsibility for consequential loss or damages such as, including but not limited to, economic loss, profit loss, personal injury, property damage, damage during transit, losses or damages arising from food or product spoilage claims.
3. MVP Group LLC shall bear no responsibility for parts or labor coverage for component failure or other damages resulting from improper usage, installation, or maintenance as described in the owner's manual.
4. Exceptions to the part warranty other than additional compressor warranty: Light bulbs and door gaskets are limited to 90 day warranty period, parts only.
5. MVP Group LLC equipment is intended for commercial use only and this warranty is void if the equipment is installed in other than commercial applications.
6. All other warranties, either express or implied, arising under law or equity or custom of the trade, including but not limited to, warranties or merchantability or fitness or a particular purpose, are excluded. MVP Group LLC's liability on any claim, including but not limited to negligence, shall not exceed the price of the equipment that gives rise to the claim.

EXTENDED FOUR-YEAR COMPRESSOR REPLACEMENT WARRANTY
Kool-It (MVP Group LLC) warrants to the original purchaser only that it will replace the compressor on the Equipment if found, in the reasonable opinion of the Company, to be defective in material or workmanship if written notice is received within five years from date of shipment. Defective conditions caused by abnormal use or misuse, lack of or improper maintenance, damage by third parties, alterations, acts of God, failure to follow installation, maintenance or safety instructions or any other event beyond the control of the Company will not be covered under this Warranty. The Compressor Replacement Warranty does not apply to any part of the equipment other than the compressor. The Company may satisfy its obligations hereunder by supplying a replacement compressor, which is reasonably similar in design and capacity. THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. In no event shall MVP Group LLC be liable for loss of use, revenue or profit or for any other indirect, incidental, special or consequential damages including, but not limited to, food spoilage or product loss. This warranty shall apply only within the continental United States, Canada and Puerto Rico.

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