

CookTek ARP

THE ADVANCED REPLACEMENT PROGRAM

When did induction cookers become a disposable item? CookTek decided in 1997 that induction cooktops needed to be built better and last as long as other commercial kitchen equipment because that was what our customers expected. To accomplish this, we build our units unlike anyone else with:

- Bigger heat sinks
- Heaviest gauge Litz wire in the industry
- Air filters that ensure air intake is cleaner
- Oversized fans to ensure the air intake is cooler and quieter
- Water-resistant enclosure to prevent water migration (under IPX3 code)



Most importantly, we back it up with a lifetime Advanced Replacement Program.

The Advanced Replacement Program covers your product for up to seven years from the date of equipment manufacture.* Should anything happen to your CookTek equipment during or after the warranty period, the CookTek ARP will get you up and running in minimal time and cost (a flat fee is applied to all out-of-warranty ARPs).

HOW IT WORKS – 4 SIMPLE STEPS



Step 1:

Contact CookTek via email at arp@turbochef.com to verify eligibility and request the ARP Agreement Form.



Step 3:

When the replacement unit arrives, reuse the box and packaging materials to return the defective unit. Attach the pre-paid return label.



Step 2:

CookTek will send out a refurbished unit within three business days of acknowledgement via UPS ground.



Step 4:

Drop off the package at any UPS location.*

INDUCTION BUILT FOR THE PROGRESSIVE KITCHEN

* Offer valid on single and double burner cooktops (hobs), woks, Fa-Heater, Pizza Delivery System Charger, ThermoCube Charger, Incogneeto, Silenzio, SinAqua, and Soup Warmer. A non-repairable/lost charge will be assessed if the defective unit is not returned within 10 days, the defect unit is the result of customer misuse/abuse, the glass is broken, the unit is lost in shipment, the original packaging is not used and the unit sustains shipping damage, or if the unit is an older than stated.

Cooktek ARP

THE ADVANCED REPLACEMENT PROGRAM

When did induction cookers become a disposable item? CookTek decided in 1997 that induction cooktops needed to be built better and last as long as other commercial kitchen equipment because that was what our customers expected. To accomplish this, we build our units unlike anyone else with:

- Bigger heat sinks
- Heaviest gauge Litz wire in the industry
- Air filters that ensure air intake is cleaner
- Oversized fans to ensure the air intake is cooler and quieter
- Water-resistant enclosure to prevent water migration (under IPX3 code)



Most importantly, we back it up with a lifetime Advanced Replacement Program.

The Advanced Replacement Program covers your product for up to seven years from the date of equipment manufacture.* Should anything happen to your CookTek equipment during or after the warranty period, the CookTek ARP will get you up and running in minimal time and cost (a flat fee is applied to all out-of-warranty ARPs).

HOW IT WORKS – 4 SIMPLE STEPS



Step 1:

Contact CookTek via email at arp@turbochef.com to verify eligibility and request the ARP Agreement Form.



Step 3:

When the replacement unit arrives, reuse the box and packaging materials to return the defective unit. Attach the pre-paid return label.



Step 2:

CookTek will send out a refurbished unit within three business days of acknowledgement via UPS ground.



Step 4:

Drop off the package at any UPS location.*

INDUCTION BUILT FOR THE PROGRESSIVE KITCHEN

* Offer valid on single and double burner cooktops (hobs), woks, Fa-Heater, Pizza Delivery System Charger, ThermoCube Charger, Incogneeto, Silenzio, SinAqua, and Soup Warmer. A non-repairable/lost charge will be assessed if the defective unit is not returned within 10 days, the defect unit is the result of customer misuse/abuse, the glass is broken, the unit is lost in shipment, the original packaging is not used and the unit sustains shipping damage, or if the unit is an older than stated.