

## 4) Warranty Policy

### Questions regarding this policy:

Toll Free: [1-888-956-6866](tel:1-888-956-6866)

Email: [service@eurodib.com](mailto:service@eurodib.com)

All equipment sold through approved suppliers only is warranted. We will repair, replace, or issue a reimbursement for any item proven to be defective due to a manufacturer's defect. The decision to either repair, replace, or issue a reimbursement for the item in question will be entirely at our discretion.

All warranty claims must be made directly.

A valid Work Order Number must accompany all invoices for warranty services rendered. Invoices should be submitted directly for payment. We will not be responsible for any costs incurred for services rendered without prior consent.

### WARRANTY COVERAGE (SUMMARY)

- Non-Electric Items: **3 Months** Parts & Labor
- Electric or Gas-Powered Items: **1 Year** Parts & Labor
- Blast Chillers: **1 Year** Parts & Labor / **3 Years** Compressor
- Ice Makers: **3 Years** Parts & Labor / **5 Years** Compressor
- Wine Cellars: **1 Year** Parts & Labor / **3 Years** Compressor
- Dishwashers: **1 Year** Parts & Labor (F99; L21); **2 Years** Parts & Labor

Items which weigh more than 75 lbs. (34 kg) will be serviced on-site providing they are located within a one-hour drive from the nearest warranty service location.

Items that weigh less than 75 lbs. (34 kg) must be brought to the warranty service location by the customer for repair.\*

\*Warranty Service Locations available by contacting the Service Department: [service@eurodib.com](mailto:service@eurodib.com)

We will repair or replace any item found defective in material or workmanship when operated under normal use and care according to the instructions provided with the unit. Minor imperfections, surface markings due to shipping and slight color variations are normal.