Hot Solutions & Cucina

The Bon Chef Quality Warranty

1. Bon Chef, Inc. (“Bon Chef”) warrants to first purchaser (“Owner”) that upon shipment Bon Chef’s Hot Solutions products (“Products”) will be free from defects in material and workmanship and will conform to Bon Chef’s Product specifications. Bon Chef Hot Solutions products are warranted to Owner against chipping, cracking, breaking and defects in material and workmanship for one year. For this Warranty to apply, Owner must follow the Proper Use and Care Instructions indicated below (“Proper Use”). The Warranty does not cover damage caused by misuse, accidents, or alterations to the Products.

2. During the Warranty period, Bon Chef will repair or replace, at its discretion, any Product which does not meet the Warranty provided in Paragraph 1 above. The determination of whether a Product meets and conforms with the Warranty provided in Paragraph 1 above remains with Bon Chef. If Bon Chef determines that damage occurred during Proper Use, the Product will be, at Bon Chef’s discretion, repaired or replaced by a similar product, or one of equivalent value if the Product is no longer in production, at no cost to Owner except for shipping charges.

THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANT-ABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH EXTEND BEYOND THE EXPRESS WARRANTY PROVIDED HEREIN. THE REPAIR OR REPLACEMENT REMEDY FOR ANY BREACH OF WARRANTY AND FOR ANY AND ALL DAMAGES OR LOSS ALLEGEDLY CAUSED BY BON CHEF’S PRODUCTS. LIABILITY FOR ALL DAMAGES, INCLUDING BUT NOT LIMITED TO COMPENSATORY, INCIDENTAL, CONSEQUENTIAL, MULTIPLE, SPECIAL, AND/OR PUNITIVE DAMAGES, AND ATTORNEY’S FEES, SOUGHT UNDER ANY LEGAL THEORY, WHETHER IN CONTRACT, TORT OR OTHERWISE, IS HEREBY DISCLAIM-ED TO THE EXTENT PERMITTED BY LAW.

To the extent that any provisions herein purport to disclaim or limit any statutory rights or remedies as may vary from state to state, such provisions shall be deemed to be amended to the extent necessary to comply therewith.

3. To make any Warranty claim with respect to Bon Chef Hot Solutions Products, Owner must contact the Bon Chef customer service department for a return authorization number, and mail the Product postage prepaid, to Bon Chef for evaluation.

PROPER USE AND CARE INSTRUCTIONS

- Safe Temperatures: -20°F to a maximum temperature of 650°F.
- Warewashing: Use only metal safe detergents and sanitizers. For heavily soiled conditions, presoak in hot water and soak. Do not scour or scrape. Do not use abrasive cleaners or scouring pads.
- Do not use with a direct flame or prolonged use in a broiler.
- Recommended serving utensils: Bon Chef Sandstone or Pewter Glo utensils and/or plastic service ware. Heavy metal or any type of metal utensils should not be used.